



NATIONAL TRUST
Queensland



National Trust of Australia (Queensland)
Annual Report
2020/2021

The Inner Passage opens Transforming a Port Town

Between Cook in 1770 and when the inner passage was first surveyed and opened up in 1819, there were several ships passing through this area. The inner passage allowed safe access for ships that ultimately transformed the place into a bustling port town.

In 1802 Captain Mathew Flinders was one of the early visitors in HM Sloop Investigator as he carried out his coastal survey of the Australian coastline. In 1813 and 1814 women and children—the wives and children of troops, and all their horses—were taken through the inner passage on their way to India.

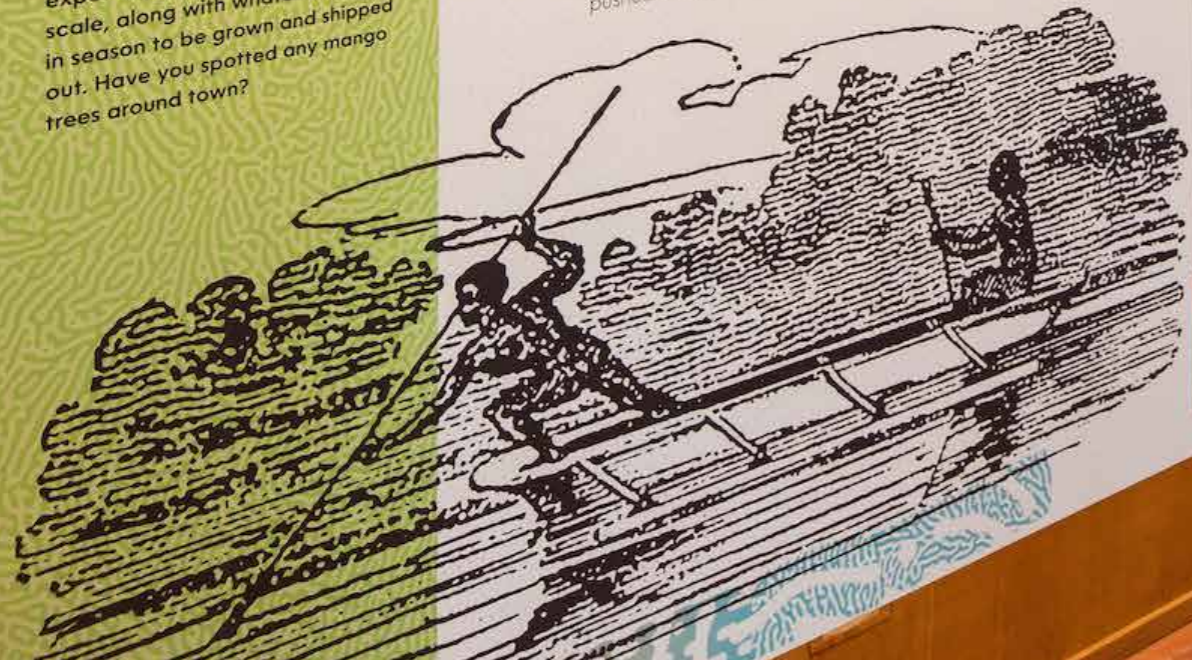
In 1819 and again in 1820, Phillip Parker King surveyed the inner passage which Cook had labelled as the labyrinth. This opened up the inner route up the eastern side of Cape York. From 1820 on, commercial vessels were using the inner passage to trade in Asia. Before this, ships would take the treacherous outer passage, hence many ships wrecked on the outer reef from being pushed into the reef.

The inner passage not only enabled ships to travel from the south to north, but also after 1820, traders and supply ships could begin bringing supplies south from India and Asia. Passenger ships, including many immigrant ships, would also benefit from the safer inner passage and Cooktown quickly became the nearest and first stop as ships came around the northern tip of Australia. Cooktown was a pivotal immigration processing hub.

Cooktown was also the first and closest port to New Guinea, another significant gold mining hub in the late 1800s. Some of the white women wives of gold mining workers, would benefit from the safe inner passage to come down to Cooktown on a supply ship to have their babies.



Did you know that there are so many mango trees around Cooktown because Chinese immigrants planted them and once exported their fruit at very large scale, along with whatever else was in season to be grown and shipped out. Have you spotted any mango trees around town?



SAHA

...the inner passage not only enabled ships to travel from the south to north, but also after 1820, traders and supply ships could begin bringing supplies south from India and Asia. Passenger ships, including many immigrant ships, would also benefit from the safer inner passage and Cooktown quickly became the nearest and first stop as ships came around the northern tip of Australia. Cooktown was a pivotal immigration processing hub.

TOWN

Cooktown was officially founded on 28th October 1879 as a supply port for the regions surrounding gold fields. By the 1880s, Cooktown had a population of approximately 2000 and was a significant trading port. Gold was an important export and played an essential role in the development of Cooktown. Many of the people who came to, or through, Cooktown at the time were Chinese gold miners, establishing a significant Chinese community.

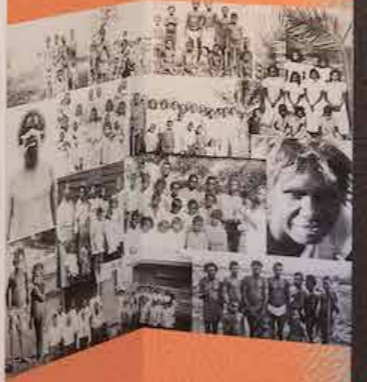
The Chinese settlers who emigrated to Cooktown established successful gardens around Cooktown and surrounds. These gardens were highly successful in producing a significant amount of fruit and vegetables such as mangoes, citrus fruits, pumpkins and potatoes. These were shipped out as part of an export trade.

Cooktown didn't have a road in until 1950, so for many generations, Cooktown heavily relied on its wharves. At one stage there were four wharves: a railway wharf, an immigration wharf, a trading and goods wharf and a fishing wharf.

In 1907 a cyclone ravaged Cooktown. Not long after a devastating fire burnt down a central business district in the main street. These two major events did so much physical and economic damage that families moved and the population declined. Then, only seven years later, a huge amount of young men went away to the First World War and nearly 40 of them didn't return, and subsequently their families moved away.

Cooktown was a very minor town in decline after these events, until an influx of servicemen in the Second World War.

For more history, visit Cooktown Heritage Centre on Charlotte Street, Cooktown.



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ACKNOWLEDGEMENT TO COUNTRY

The National Trust of Australia (Queensland) acknowledges Traditional Owners of country throughout Australia and recognise the continuing connections to lands, waters and communities. We pay our respect to Aboriginal and Torres Strait Islander cultures; and to Elders past, present and emerging.

Chairman's Summary Report

This financial year, the National Trust of Australia (Queensland) faced extremely challenging times, largely brought about by the unprecedented impacts of the COVID-19 crisis.

At the outset I would like to thank my fellow Directors for their time, energy and commitment in supporting our very capable and dedicated senior leadership team who have risen above the challenges and help guide us to a situation we can build on for the future.

During this period, our management team led by the Acting Chief Executive Officer, Jayme Cuttriss, supported by our fantastic staff, looked after the special places and animals in our care whilst ensuring our work teams had the support and information to cope with an ever-changing work environment. Managing safe work environments for our nearly 1000 team members located from Currumbin to Cooktown was our highest priority.

There were significant challenges for the Executive Team given the serious economic impact facing the tourism industry due to the pandemic. Currumbin Wildlife Sanctuary (CWS) was particularly affected by the border closures, with normal visitation being 50% international tourists.

In August last, Jayme Cuttriss was appointed NTAQ's Chief Executive Officer after an extensive national search process. Jayme has performed brilliantly for us. Under Jayme's leadership, the organisation has focused on cost minimisation while at the same time working hard to secure alternative funding sources and growing the domestic business for CWS. It was also seen as important to continue the important maintenance programs for our properties to preserve and protect the value of the asset.

As we looked to the future, we also progressed the Master Planning project of the Currumbin Wildlife Sanctuary which had commenced pre-COVID-19. The strategy has resulted in a significant grant being approved by the Federal Government for development of one of the key elements of the plan. We were also fortunate to obtain various grants for some of our important heritage properties, including James Cook Museum in Cooktown, Stock Exchange Arcade in Charters Towers, Hou Wang Temple in Atherton, Royal Bull's Head Inn and Harris House in Toowoomba.

In 2021, we also made the strategic decision to internalise the fundraising efforts to raise much needed funds across all our charitable purposes. With a sharper focused NTAQ fund raising team, we have been able to expand our fundraising efforts to include the running costs of the Currumbin Wildlife Hospital, the research projects conducted by the veterinary team, the threatened species conservation programs, land regeneration as well as our heritage properties and programs.

I also want to acknowledge the past efforts of the former members of the Currumbin Wildlife Hospital Foundation. While the Foundation's work has now been incorporated into the new fundraising arrangements, they have been great supporters and it is important that we thank them appropriately.

Our new fundraising strategy utilises the benefits of the Deductible Gift Recipient 1 (DGR1) status of the National Trust (a not-for-profit charity). A more consolidated approach to fund raising ensures donors dollars are being spent according to their wishes and minimises the Trust's costs and administration.

The National Trust also acquired a very special 27 ha property from a generous local couple who wanted their rainforest to be shared with the community but also wanted it to be cared for. The

National Trust is very grateful for this charitable gift as it enables us to expand our conservation programs and land regeneration efforts. The site will be named Garima Conservation Reserve in Currumbin Valley and will house some of the Sanctuary's threatened species programs as well as be an important place to share and show the importance of caring for our environment.

I have really enjoyed my time on the board of the National Trust and particularly my year as your President. There have been many challenges we have had to negotiate and have had to deal with, but we have set a great platform for the future which I can say we should look forward to with confidence. But can I say that there is still much to be done.

I would also like to take this opportunity to acknowledge my fellow Directors who have contributed so much to the organisation, particularly retiring Deputy President Arthur Frame AM who joined the National Trust as Councillor in 2011. I also want to acknowledge Director Ray Holyoak who joined the National Trust as a Councillor in 2010 and has been a strong supporter of our regional branches in Townsville and Charters Towers.

I also want to acknowledge the sterling work of Gina Palmer as Chair of the Nomination and Governance Committee. Gina has been elected as the incoming President of the National Trust of Australia in Queensland and I congratulate her and wish her well in the new role. Gina was elected to the board of the National Trust in 2016. My congratulations also go to Stuart Lummis who has been elected as the incoming Deputy President.

Apart from the leadership changes, there will also be four new very well qualified Directors and I am sure they will be very capable of dealing with the challenging times that lie ahead. I congratulate them and wish them every success for what I believe will be a brighter and vibrant future.

I would also like to acknowledge my colleagues on the Currumbin Wildlife Sanctuary Committee who contribute much to the overall success of the National Trust with their work on the Committee.

I have indicated to my colleagues that it is my intention to step down from the CWS Committee at the end of 2022. This will provide an appropriate and important transitional period for my successor given the many challenges that lie ahead in the short term at least. 2022 will also be an important year as it is the 75th year of the foundation of the Currumbin Wildlife Sanctuary and I know we will celebrate it appropriately.



Henry Smerdon AM
B.Com B Econ FCPA FAICD
President National Trust of Australia
(Queensland)

A Year in Review

This financial year has been equally as challenging as the last, with the COVID-19 impact felt well beyond what we could have anticipated at this time last year. As I reflect on the year that was, July started with the reopening of Currumbin Wildlife Sanctuary after being closed for three months. It was the first time that the Sanctuary had been closed by Government orders in its 73-year history. We slowly reopened our heritage properties throughout July and August under COVIDSafe measures. We identified a need to improve communications and connectivity in the regions to allow for Teams and Zoom meetings to remain connected when we physically couldn't be. I extend my thanks to our teams of employees and volunteers throughout Queensland that completed COVIDSafe training and ensured we could safely reopen to our guests.

Staff and Guest safety was and remains our priority, and I would also like to extend my warm thanks to our Human Resources team, who has managed this health crisis and the implication of team wellbeing with professionalism and empathy. The work required to allow for the Job Keeper provisions was significant and the HR team have helped guide myself and the Management team through temporary employment regulations. Job Keeper wage subsidies allowed us to maintain most of our staff under reduced hours, and it indeed was a lifeline for us.

This financial year was also the year to respond to a localised tourism market with numbers at all-time lows at Currumbin Wildlife Sanctuary, but record highs throughout North and Far North Queensland. Creating new and innovative products for a domestic market meant a significant shift, particularly at the Sanctuary that previously had over 50% international tourism. Encounters and experiences were well received, but the revenue was still far short of the revenue that international tourists brought

to our business. Now as we face recovery, we know that the next one to two years will be challenging. We need to keep adapting and showing resilience as the world opens up and we are likely to face more health challenges throughout Queensland. The future is bright for the recovery, with new projects underway, to be ready in time for the return of international tourism.

Next year, National Trust is proud to celebrate some historical milestones. We will help Charters Towers celebrate the town's 150th anniversary and the significance of this quaint gold mining town that was once the second largest city in Queensland, home of the Stock Exchange. Next year will also mark the 170th year of Wolston Farmhouse, Wacol that was built by Stephen Simpson. We will celebrate with a series of events at Brisbane's oldest remaining residential farmhouse and the birthplace of National Trust in Queensland. This property was saved and restored by National Trust volunteers, and it is an important reminder that historic places need significant care. We will continue to engage with communities to get involved with their special places and regional stories.

I would also like to thank the National Trust of Australia (Queensland) Board, and in particular retiring President, Henry Smerdon, Deputy President Arthur Frame, and Director Ray Holyoak, for their commitment to National Trust and their support of myself and the senior leadership team throughout these very challenging times for our organisation and our industry. They leave the National Trust in Queensland in good hands, with a very bright future.

So, whilst we put 2020/21 behind us, we can only hope for a more prosperous new financial year ahead, as we adapt to a new way of living and operating our sites. We are future-focused on projects and opportunities to continue to

grow our organisation in our quest to be relevant, vibrant, and committed to our charitable purpose.

"To promote and advance the conservation, protection and understanding of Australia's natural and cultural heritage, including the heritage of Australia's first peoples, for public benefit and education."

Lastly, in 2022, we will celebrate 75 years of Currumbin Wildlife Sanctuary. Our founder Alex Griffiths started feeding the wild lorikeets to protect his prize-winning blooms. As a flower grower and beekeeper, his legacy lives on through Honeyworld and the stunning 27-hectare Sanctuary that exists for the people and as an educational experience to promote wildlife conservation. I firmly believe that Dr Alex Griffiths would be very proud of the modern-day Sanctuary, ready to welcome visitors from around the world to share his very important message....

"Make every effort towards Wildlife Conservation and ensure that our children have the opportunity to see wildlife."



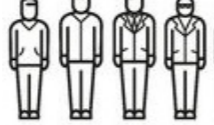



Jayme Cutriss
CEO
National Trust of Australia
(Queensland)

Our People

prepared by **Jane Jamieson** (General Manager of Human Resources)

During the reported financial year, there has been a significant casualisation of the paid labour force, with Casual employees being 51% of the workforce in 2019 versus 61% in 2021 FY. Permanent staff were 47% of the paid workforce in 2019 versus 39% in 2021 FY. Length of service data remains consistent with previous years pre-Covid. Workforce gender composition remains relatively similar.

2020-2021 NTAQ Total Team status	2020-2021 Gender composition of NTAQ paid workforce	2020-2021 Age of paid team members	2020-2021 Length of service
 <p>27% paid employees 70% volunteers 3% training program participants</p>	 <p>71% Women 29% Men</p>	 <p>23% 15-25 years old 45% 25-45 years old 22% 45-60 years old 10% are 60 years +</p>	 <p>71% less than 5 years 15% 5-10 years 14% over 10 years</p>

NTAQ STAFF NUMBERS	July 2019	July 2020	July 2021
Staff Full Time	80	74	64
Staff Part Time	53	47	36
Casual	141	134	156
Total Staff	274	255	256
VOLUNTEER PROGRAMS & COMMITTEES			
Registered NTAQ Heritage Volunteers and committee members exc Heritage Helpers	131	130	143
Currumbin Wildlife Sanctuary Park Volunteers	231	243	206
Currumbin Wildlife Sanctuary Wildlife & Horticultural Volunteers	171	160	166
Currumbin Wildlife Hospital Volunteers	130	135	156
Total Volunteers	663	668	671
TRAINING PROGRAM PARTICIPANTS			
School Based Trainees – Cert 3 in Hospitality, Tourism, Retail, Business and ICT	29	11	0
TAFE Students – Cert 2 and 3 within Wildlife and Cert 3 & 4 within Wildlife Hospital	35	58	21
University Intern placements in Vet Science, Marketing, Events and WHS	4	8	3
Work for the Dole programme – Maintenance and Horticulture projects	5	0	0
Total Staff	73	77	24
TOTAL TEAM NUMBERS	1010	1000	951

Workplace Health & Safety

prepared by **Petra Westergaard** (NTAQ Health, Safety & Security Advisor)

Health and Safety have never been more important as the world continues to comprehend and adjust to life with COVID-19 and the ever-shifting goal posts. National Trust properties have opened and closed and adjusted their trading hours and staffing in response to QLD Health directives. Despite these challenges, Currumbin Wildlife Sanctuary had to continue to care for the health and wellbeing of our collection animals, and the Wildlife Hospital had to remain operational to care for both our collection animals and injured wildlife. When open to the public, our sites needed to be safe and compliant with current health directives. Our COVIDSafe Plan required many adjustments and amendments to ensure we met best practices and compliance.

Health and safety priorities include the mental health of our workers. During these challenging times, it has also been important to maintain contact with workers who have been stood down or had to work from home, to ensure the connection and sense of belonging was maintained so these workers felt supported. In addition, on-site professional services were provided to support staff working with both wildlife and collection animals. The operational shutdowns meant that I could do more emergency drills than have ever before with greater participation. These included using the tranquilliser gun with live darts to shoot an escaped 'cassowary' and also rescuing a 'child' that had gone missing from the crocodile enclosure.

Currumbin Wildlife Sanctuary continued to make the most of closures or reduced trading to undertake both preventative and capital improvements. The Blinky Bill Home Tree was identified as requiring significant repairs for both safety and animal welfare. The area was closed to the public and major restoration works were undertaken, which are still in progress. Trees continue to be one of the main hazards on site and with the continual works that have been conducted over the last year, all priority one trees have been remedied. The train and train track system has also focussed on safety improvement during this time with a significant shipment of new track received to support track maintenance. In addition, a government grant enabled a buggy to be purchased for the specific purpose of emergency response, first aid transportation and assisting with mobility requirements. This has enabled incident response times to be significantly reduced.

The acquisition of Garima Conservation Reserve provided the opportunity and challenge of developing policies, protocols, and procedures from scratch. Online training, WHS handbook and emergency procedures have been completed and the ongoing development of protocols continues as the site develops.

Travel and operational restrictions meant that not all properties could have their annual inspection, but where possible, this was done. In the 2020/2021 financial year, 30 individual risk assessments were conducted, identifying many recommendations and changes at the properties. Ensuring compliance and maximising safety will continue to be a priority into the future, as will preventative maintenance plans across the state.

Nominations and Governance Committee

prepared by **Gina Palmer**, Chair of N&G Committee, NTAQ Director)

Recruitment of candidates for four Board vacancies

The process this year reflected the successful approach that was introduced last year. The quality of applications was high, and we were able to shortlist a quality group of candidates for interview and recommendation to the Board for NTAQ Member voting. Interviews were conducted over two days at CWS with F2F interviews and online interviews. We were very pleased to see a number of quality candidates from regional Queensland on the shortlist. It is important to consider candidates who align with the skills matrix that the Board has developed and reviews annually to ensure that the strategy and business needs of NTAQ are met. The results of the Member vote will be presented at the 2021 AGM, The Committee thanks the Senior Management Team and all staff who supported this process this year.

Board committee charter reviews and development of the new Fundraising Committee Charter

The Committee planned to commence a review of Board Committees in 2021, and this will continue into 2022. This is a priority to ensure that the priorities of NTAQ are addressed in a sustainable and agile manner, considering the external environment. The review will include a focus on relevancy and effectiveness.

After considerable assessment, a new Board Sub-Committee was introduced this year to address 'whole of NTAQ fundraising' for future sustainability, with the fundraising strategy, supported by Director Mark Townend, is aligned with NTAQ's mission.

Developing and implementing a process for the election of President/Chair and Deputy Chair

In the interest of best practice, the Committee developed and recommended to the Board a process for the appointment of a President/Chair and Deputy. The process was approved by the Board and successfully implemented in August.

Ongoing review of the ACNC Self-Evaluation Governance Checklist

The ACNC Self-Evaluation Governance checklist is a key governance tool and we continued to review the checklist this year.

Honorary Life Member nominations

Submissions made to the committee have been reviewed and recommendations were made to the Board. The outcomes of the recommendations will be announced at the AGM.

OUR NOMINATIONS & GOVERNANCE COMMITTEE MEMBERS IN 2020/21 COMPRISED OF:

Gina Palmer
Chair, NTAQ Director

Henry Smerdon AM
NTAQ President

Arthur Frame AM
NTAQ Director

Toby Price
NTAQ Director

Heritage & Advocacy Committee

prepared by **Stuart Lummis**, Chair of Advocacy Committee and NTAQ Director

During the reported financial year:

- The Committee compiled 11 submissions.
- The Queensland State listing of Reconciliation Rocks, which was nominated by the NTAQ, and Harold Ludwick, Cultural Officer, James Cook Museum, formally presented to the Heritage Council. It was a deliberate strategy to seek protection under the Queensland Heritage Act, while we are waiting for consideration of a Federal / National listing – which is still at least 12 months away.
- NTAQ had 3 participants in the ministerially appointed Queensland Heritage Advisory Panel, which was formed to provide a structure collaboration to explore options to better protect significant Queensland Heritage places.
- Presentation to the Lord Mayor, ideas in an attempt to save 'Lamb House' from further deterioration and ultimate demolition by neglect.

Significant Tree Register

The Heritage & Advocacy Committee have approved the entry of eight trees/groups of trees in the NTAQ Significant Tree Register:

BNE 1/1092 Forest red gum, Lota
 BNE 1/1093 Kauri avenue, Sherwood
 BNE 1/1094 Bunya pine, QUT, Brisbane City
 BNE 1/1095 Bayur trees, Sherwood
 BNE 1/1096 Forest red gum, Kenmore
 BNE 1/1097 Weeping figs, Northgate
 BNE 1/1098 Narrow leafed bottle tree, Salisbury
 WON 8/0 Narrow leafed bottle tree, Hivesville

- Two groups of trees are in the Sherwood Arboretum.
- The Kauri Avenue and the Weeping figs at Northgate have local links.
- The only regional tree is in the South Burnett Regional Council area (Hivesville) and is a memorial tree.
- The Salisbury bottle tree is on private property so cannot be viewed from the street.
- The Red gum at Kenmore is in the grounds of the Kenmore State High School but all the others are accessible by the public.

We thank the committee members for their time and commitment to assisting National Trust with Advocacy matters, and their commitment to preserving our built, cultural, and environmental heritage across Queensland.

OUR ADVOCACY COMMITTEE MEMBERS IN 2020/21 COMPRISED OF:

Stuart Lummis
Chair

Ray Holyoak
NTAQ Director

Chris Buckley

Jonathan Hobbs

Andrew Ladlay

John Schiavo

Jannene Smith

Jan Allen

Property Reviews

CURRUMBIN WILDLIFE SANCTUARY prepared by Michael Kelly, General Manager

The last 12 months have seen guest numbers to Currumbin Wildlife Sanctuary decrease significantly as a result of the COVID-19 impact on international and interstate borders. The Sanctuary welcomed 235,000 visitors, and with the additional support of various government grant programs, the Sanctuary has maintained its financial position. Domestic attendance has been maximised by transitioning to a localised visitor experience focus for the period, resulting in an increase in Queensland-based guests by 45.7% against the previous year.

The impact of COVID-19 has been significant, and the Sanctuary's team of staff members and volunteers have done a remarkable job in dealing with the constant changes to restrictions and/or lockdowns. The Sanctuary operates under a government approved COVIDSafe plan and continues to liaise with government departments regularly and react accordingly.

Despite the challenges, the Sanctuary has continued to improve its offering and accomplish some substantial achievements over the period. This includes scoring the maximum 100 points in 'Best of Queensland Experience' by Tourism and Events Queensland, due to the consistent delivery of an exceptional experience. Guest feedback across all markets is consistently positive, with 96% satisfaction and 4.5 ranking across social/online media.

Based on guest comments across the review platforms like TripAdvisor, Facebook & Google, CWS has a Global ReviewPro Index of 92.5%, a 0.4% increase from 2018/19. CWS's rating exceeds the benchmark of 80% and the average score of other Gold Coast attractions (88.5%).

The Sanctuary maintained its 5-star Food Safety rating with the City of Gold Coast and was also

awarded Best Unique Venue with the Gold Coast Brides Choice Awards for the second year in a row.

During the year, the Sanctuary maintained and increased its focus on conservation projects. The 'breed to release' programs have gained significant traction through grant funding including \$802,000 secured to capacity build our two largest projects, the Kroombit Tinkerfrog and the Eastern Bristlebird.

As part of our conservation focus, the National Trust was gifted a 27-hectare property in Currumbin Valley to further focus and develop the conservation programs. Garima Conservation Reserve will become a vital part in the Sanctuary's programs and protecting the important ecology found in this region for future generations.

During the period, work was completed on the 10 Year Strategic Masterplan for future growth and direction of the Sanctuary, which commenced in late 2019. The development of such a plan continued during the impact of COVID-19, to ensure the future sustainability and strategic direction was maximised.

Within the last 12 months, the Sanctuary has introduced many innovative programs and practices that have produced strong results within the domestic market, indicating a growth of 16%, despite the impact of interstate border lockdowns. Whilst total visitation has dropped 43%, revenue has only dropped 17%, supported by creative campaigns, activations, and grant programs. New memberships have increased 45% compared to May 2019.

Other innovations included the transformation of the Koala Photos precinct into a multi-use space; development of a CWS App with intelligent and interactive map; pivoted experiences in Food and Beverage and Retail departments;

launch of eight new animal experience offerings; development of new shows and presentations, including the Aussie Sales & Tails Show, Wildlife Hospital daily presentation, Blinky Bill Christmas Wishes, and Blinky Bill's Rookie Ranger Station Show; and expansion of Indigenous Cultural Experiences including the development of the Melaleuca Yarning Circle, Twilight Tour, Cooking on Country, Wild Adventures (school holiday program) and the roll out of Yugambah-inspired wayfinding across the site.



SNAPSHOT OF VISITOR FIGURES

	FY 19/20	FY 20/21	% Change
Domestic visitation	197,440	235,104	16% increase
International visitation	214,532	1,087	99% decrease
Total visitation	416,547	236,191	43% decrease
Domestic revenue	\$10,907,538	\$18,895,762	42% increase
International revenue	\$11,863,940	\$75,887	99% decrease
Total Revenue	\$22,771,478	\$18,971,649	17% decrease
Profit margin	17.04%	10.76%	37% decrease



up to seven Koalas and is leased from Tweed Shire Council and operationally funded for two years by World Wildlife Fund. In the initial five months, the Koala Hub has housed 20 long-term Koalas for a total of 373 overnight stays. This facility allows for full vaccinations of Koalas against chlamydia prior to release.

Currumbin Wildlife Hospital has continued to expand its research programs. The Koala chlamydial vaccine project in collaboration with the Queensland University of Technology vaccinated a total of 115 Koalas prior to release. This project is also currently tracking and closely monitoring a further four vaccinated Koalas post release.

CURRUMBIN WILDLIFE HOSPITAL

prepared by

Dr Michael Pyne, Senior Veterinarian

	FY 19/20	FY 20/21	% Change
Total Admissions	12,993	13,964	+ 7.5%
Koalas	420	427	+ 0.02%

Currumbin Wildlife Hospital admissions increased by 971 to a total of 13964 cases or a 7.5% increase. Koala admissions were up marginally by seven to a total of 427 Koalas.

The Wildlife Hospital underwent a significant expansion, doubling the triage capacity with two new general anaesthetic capable examination tables and increased hospital capacity for the growing number of admissions. The hospital expansion was very kindly funded by WIRES, who have also collaborated with Currumbin Wildlife Hospital to provide a rescue vehicle with a skilled staff member to assist with the challenging rescues.

Currumbin Wildlife Hospital now has a total of three ambulances, two being driven by volunteers and the WIRES rescue ambulance. Together, these wildlife ambulance rescues drove a total of 137,906km, rescuing 1,888 patients that were transported back to Currumbin Wildlife Hospital for veterinary treatment.

The Pottsville Koala Hub opened for operations on February 1. The facility at Pottsville can house



The Wildlife Hospital is also contributing to the following research projects:

- Koala faecal chlamydial expression
- Koala toxins
- Koala Retrovirus expression
- Koala faecal microbiome
- Koala pouch microbiome



WOLSTON FARMHOUSE

prepared by **Shani Andrews, Site Coordinator**

Wolston Farmhouse has seen several highlights this past year, despite being significantly impacted by the COVID-19 pandemic.

A special Paint n' Paranormal event was held for Halloween 2020, which was the first major event since closing due to the pandemic. A Mother's Day High Tea was also held in 2021, which saw 180 visitors through Wolston on two days. The education program has been extremely successful this past year, receiving outstanding feedback from teachers and volunteers alike. There have been a handful of mid-week community group visits as well as car clubs and historical societies.

Maintenance has been a high priority this year, with several tasks undertaken by the volunteers including levelling and straightening the education centre, receiving a grant approval for the gutters, establishing a Wi-Fi connection in the tea terrace, mending the front fence, and laying out pavers behind the cellar. Next year is Wolston Farmhouse's 170th birthday. As such, a calendar of events has been established with a different event every month to celebrate the momentous occasion.

Pictured above: Some of the Wolston Farmhouse volunteers (from left Mike, Terry, Gary, Phillip, Eilis, Jane & Allan Pettigrew – guest speakers, Michelle, Robbie, Ana, Pam)



BRENNAN & GERAGHTY'S STORE MUSEUM

prepared by **Ken Brooks, Curator/Manager**

On April 15 2021 Brennan & Geraghty's Store celebrated its 150th Birthday. A significant event in the continuation of the property. Originally opened as a general store by Martin Geraghty and Patrick Brennan, the property operated for 101 years in two generations of the same family. We held a low-key celebration but were able to develop a small exhibition on the Store and its founders to commemorate the event.

The National Trust acquired the property in 1975 with conservation works being carried out in 1989/90 before the property opened to the public as a museum. In recent years the Museum was opened seven days a week but due to COVID-19 was closed in March 2020 before re-opening in August 2020 on a three day a week basis. Restricted opening days and restricted hours meant that we were able to keep our aging volunteers safe from potential impact that Coronavirus could potentially have. The reduced open hours impacted greatly on our guest numbers have reduced, prior to COVID-19 we welcomed around 5,000 guests a year, this last year we engaged with 1,373 guests, mostly from Queensland but a higher-than-expected number of International guests who were within Queensland when borders were closed. This number includes 57 National Trust members who were travelling within Queensland. We expect that we won't move back to extended opening hours until mid 2022.



We continue to document the historic collections together with photographing the many objects on display and in storage. We know much of the history of the Store and of the Brennan & Geraghty families, we are however still learning about the history of the products held within the collections and the importation and export dealings that the Store was associated with. Volunteers are working on several projects indexing the trade magazines and other publications held within the collection to identify Companies, Brands and Products associated with retail in Australia. A number of these are closely associated with products imported by Brennan & Geraghty, those which the Store sold until its closure and trading records dealing with customer accounts together with letters and invoices from suppliers.

Maintenance on the buildings and grounds continue on an almost daily basis, even though we don't open every day there is always work to be done. A number of storms throughout the year created minor water problems but the numerous palms on the property constantly drop fronds, some up to 7m long, which have to be moved away from the buildings to reduce the fire risk.

ROYAL BULL'S HEAD INN *prepared by Toowoomba Branch*

The Toowoomba Branch of NTAQ is pleased to report that, despite the COVID-19 interruptions, the activities at the Royal Bull's Head Inn have been able to continue and expand over the 2020/21 year. This was only possible with the help of our dedicated band of volunteers. Our previous Chair, Sheila King resigned due to

changed circumstances and the significant contribution that she made in this role has been much appreciated. The new committee has been working hard to continue the efforts of improving the facilities and experiences of the public and volunteers. Continuous work by a small group of volunteers continue to care for and improve the gardens and grounds. A local Men's Shed also provided assistance with the maintenance of fences and outdoor structures.

A total of 1,250 people participated in these opportunities over the year. In March 2021, the Branch commenced opening the Inn to the Public on two Sundays each month, rather than only one (711 guests over the year). We continued the education program with the schools (414 students) and maintained our popular Paranormal and Night Tours (128 participants). The open days have included a range of heritage-inspired activities, including music, dancing, crafts, and other opportunities to add to the guest experience – including visits by descendants of Bill Horton – the original owner of the Inn. During the Toowoomba Carnival of Flowers, the Inn was opened and participated in a photo competition and display. Members of the Branch have also launched the Drayton walking/driving tour – around where the Inn is situated.

With the help of NTAQ, there were a number of successful grant applications. These enabled the rebuilding of old stables and obtaining the funds to repair and stabilise the dray shed (completed in September 2021). A grant also allowed restoration of a small number of historical photos on display. The Branch continues its association with the St Luke's efforts to maintain their heritage sites, and NTAQ participated in the



celebration of 110th Anniversary of St Luke's Hall in May – where NTAQ signage was unveiled.

HARRIS HOUSE

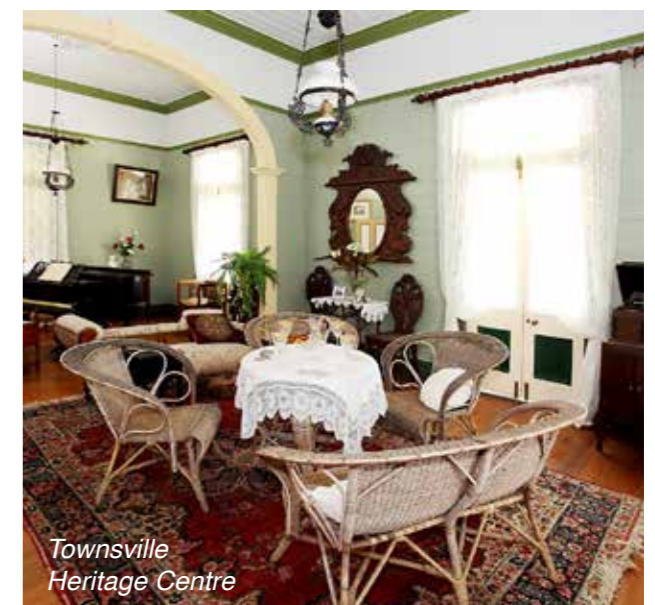
Harris House, Toowoomba, continues to be commercially let, and after some changeover in tenants due to COVID-19, we have managed to secure new tenants to support the ongoing care and maintenance of the property.

TOWNSVILLE HERITAGE CENTRE *prepared by Bruce Gibson-Wilde, Caretaker and Ray Holyoak, Director*

Due to the Covid situation, the Heritage Centre was closed for general visitation in 2020 with volunteers and Townsville City Council keeping the centre in a presentable and maintained condition. The Heritage Centre was closed for that entire year to protect our elderly volunteer guides. The Centre reopened in April 2021, but with reduced hours on just two days (Wed and Sat).

Weddings, Events and Tours

Because of the disruption locally with COVID-19 restrictions, we did not get our usual school tours. During 2020, we had 10 weddings booked, but due to COVID-19, seven were cancelled or postponed, leaving just three in August–September 2020. In 2021, we had bookings for seven weddings. Three have been postponed, and three have been held since July 2021.





ZARA CLARK MUSEUM
prepared by Kris Paterson

Charters Towers saw an influx of tourists visiting the town, and we forecast that the demand will continue in years to come. The lockdown of the southern states due to COVID-19 outbreaks resulted in an increase in guest numbers and opening hours have been able to maintain the seven day each week operation, although at times this is difficult to manage with the volunteer group. Visitor's feedback has been extremely positive as they get to understand the story of Charters Towers.

The Charters Towers Branch are pleased to be included in the Organisation of events for 150th Anniversary of Gold Discovery in Charters Towers.

We had one volunteer leave due to illness, two joining who are eager to join the maintenance crew and we have celebrated three 80th birthdays.

Work on the reconstruction of the glass model of the mine shafts that lie below Charters Towers occurred because of a grant received by the Townsville Branch of the Australian Mining Institute.



DON RODERICK ASSAY ROOM GALLERY
prepared by Desley Gist

Volunteers completely reorganised the Gallery, situated in the former Assay Room at the rear of the Stock Exchange Arcade. This allowed the expansion of both the artworks on display and the history section, which now features a section on the operations of the Charters Towers Stock Exchange, which was a tenant in the Arcade for 26 years from 1890. A family was held with the Visitor Information Centre, so their volunteers became familiar with the Gallery's new displays.

There has continued to be strong guest numbers. A special highlight was a visit from relatives of the late Don Roderick, the architect behind the restoration of the Arcade during the 1970s, providing us with more insight on his valuable work. Guests appreciated seeing information on the history of the Arcade and the Assaying process as well as the diverse range of high-quality artworks available for sale.

The Gallery was invited to participate in the Pop-Up North Queensland Arts Festival, organised by Umbrella Studios Townsville, as part of showcasing history and culture in Charters Towers.

The Gallery volunteer group are excited to be planning and creating special projects for the 150th Anniversary of Charters Towers and being involved in the wider community celebrations.



STOCK EXCHANGE & LYALL'S STORE, CHARTERS TOWERS
prepared by Jayme Cutriss, CEO

We also have Lyall's Store and the Stock Exchange Arcade in Charters Towers now fully tenanted. At the Stock Exchange, we have completed roof works, gutter, and downpipe replacement thanks to the Community Sustainability Action Grant for Heritage Conservation. Restoration and maintenance of the rose window on the façade were funded by the Gambling Community Benefit Fund.

HOU WANG CHINESE TEMPLE & MUSEUM
prepared by Chris Neibling, Heritage Site Coordinator

During the years of 2020/21, the outbreak of COVID-19 had a dramatic impact on the Hou Wang Chinese Temple & Museum had inconsistent guest numbers. Throughout previous years, there was a consistent flow of guests during the winter months (peak period) and a steady, predictable decline during the summer months/wet season, as guests to the Atherton Tablelands would leave the region.

We see the future is looking bright for 2022, which will be a perfect opportunity to capture the re-emerging domestic tourist market. We have a small but enthusiastic, supportive team of five volunteers, soon to be six. They are in good spirits and are looking forward to an invigorated



year of tours and sharing the history of the Temple and the settlement that preceded it.

Maintenance-wise, the work on the temple guttering has commenced, with tradesmen currently onsite. This project was funded by a Community Gambling Grant along with painting and refencing. Functioning gutters will be a welcome upgrade come the storm and wet season here in the Far North Queensland.

Security lighting has been repaired on the temple buildings, which were previously non-functioning. Flood lights have been replaced with LED units that throw a much brighter light at a reduced running cost/electricity usage. Motion sensors have also been replaced which will trigger the lights.

With 2022 not far away, we hope to reengage with the local Chinese community and host events and markets to activate the historically important site. We have the perfect venue to host events on site and looking forward to enticing more visitors to the Temple and Museum.



JAMES COOK MUSEUM
prepared by Beverly Grant, Museum Supervisor

As a result of COVID-19 the James Cook Museum closed its doors on the 18 March 2020 and re-opened on the 17 July 2020 for two days each week in the first instance. On the 11 August 2020 this increased to four days weekly and as of 1 September 2020 for five days each week. COVID-19 has us living in unprecedented times, which many businesses have had to adjust to in a relatively short period.

National Trust of Australia (Queensland) have implemented new health and safety measures comprising of assessing risks associated with COVID-19 and putting in place control measures to manage those risks accordingly. The introduction of new control measures includes continually sanitising all surfaces, ensuring, and managing social distancing and recording all visitor information for contract tracing purposes.

2021 has seen Cape York welcome a much higher volume of guest numbers as a result of state-based travel.

Paranormal Investigation Tour:
 The initial three Paranormal Investigation Tours held on 12, 18 and 19 of June 2021 were very well attended over the Expo 2021 Rising Tide weekend.

My Pathway:
 In May, 2021 My Pathway Supervisor, arrived with eight participants to assist with the removal of items and artefacts from below the attic staircase up into the attic. The staircase leading to the attic is rather steep and has a 'quarter turn' stair which has a 90-degree angle, so a chain was formed passing boxes to one another.

The Participants and their Supervisor were presented with a certificate of appreciation and free entry into the museum for them and their families.



Adopt a Class Program:
 In January of this year Harold Ludwick, Cultural Officer informed the staff at the James Cook Museum of the exciting Adopt a Class program at the Hope Vale campus through the Good to Great Schools initiative.

Good to Great Schools are a not-for-profit organisation, who support schools and school systems on their improvement journey. We were pleased to find that we were successful in being able to adopt Miss Georgia's Year 1 class in 2021.



Governor visit:
 Over the Cooktown Expo period the James Cook Museum was honoured to have been visited by His Excellency General the Honourable David Hurley and Her Excellency Mrs Linda Hurley on 20 of June 2021.

Their Excellencies entourage included the Aide-de-camp, Federal Police, Chief of Defence Force and Service Chiefs, security, cameraman and others. We commenced their visit on the second floor with Museum team providing history of Cooktown and Cape York and the museum. We ended the tour on the ground floor, with Her Excellency Mrs Linda Hurley presenting us with a medallion of the Government House in thanks of their official visit.

Pictured Above: His Excellency General the Honourable David Hurley and Her Excellency Mrs Linda Hurley on 20 June 2021



My Pathway participants with their certificates for free admission into the museum for them, their family and up to four visiting guests



My Pathway Participant's and their Supervisor after a successful mission



Carefully removing artefacts to the attic

Branch Committee Reports

BRISBANE BRANCH

Prepared by **Jo Nelson** (Chair)

The Brisbane Branch of the National Trust Queensland is developing a strong interest in local heritage, with the aim of supporting the Trust in Brisbane. In its challenge for growth, the Brisbane Branch welcomed new members in 2021, interested in Brisbane's history including the promotion of good heritage policy.

This year posed a challenge for holding Branch events and so Branch members focused on advocacy, awareness and heritage planning.

The Brisbane Branch holds meetings in Brisbane and by remote meeting attendance for members through Zoom. We look forward to a more active year ahead.

REDLANDS BRANCH

Prepared by **Annette Marsson** (Chair)

Redlands held its first meeting in October 2020, after COVID-19 lockdowns, and it was

wonderful to reconnect with our members again. Activities during the year included participation in World Wetlands Day, celebrated in Redlands on January 31, and Birdlife Australia's "Lights in the Mud" event on May 8. Both events were held at GJ Walter Park on the shores of Toondah Harbour and were well attended.

Community engagement opportunities included the participation in commentary on the Redland City Council's Draft Corporate Plan to 2026 and beyond, comments on the much-anticipated Local Heritage Register, and a submission on the future uses of the Birkdale Community Precinct. This provided an opportunity to comment on many aspects of life in Redland, particularly concerning our culture, heritage, and environment.

Good working relationships established with our city's Museums are valued, and our branch now holds Associate Membership with Redland Museum. We were pleased to support North Stradbroke Island Museum's application for heritage listing of Ward 13, of the former Dunwich Benevolent Asylum, which was successful, and we congratulate them on the work done to secure this important heritage listing. We continue our



Lights in the Mud Community Action to protect the Ramsar Area threatened by 3600 residential apartments in Moreton Bay



Festival visit to Stradbroke Island and inspecting the remaining Building Ward 13 of the NSI Asylum, heritage listed in 2021

partnering relationship with historic Ormiston House and appreciate their support.

The 2021 Australian Heritage Festival was a successful and well-supported event for our Branch. The programme included a Guided Walk of the Cleveland Historic Precinct, a visit to the North Stradbroke Island Museum and guided walk of Goompi/Dunwich. The stage performance of "Love Thy Language MATE" was a partnered event with Redland Museum and presented at the Museum. Our final event was a Champagne High Tea, held on the grounds of historic Ormiston House, and including an informative talk and tour of Ormiston House. To the future, our focus will continue with the Local Heritage Register, support and involvement with conservation campaigns relating to our environment and built and cultural heritage, including Toondah Harbour.

Early planning on establishing a Raby Bay Rail Trail is also under way. Our thanks to the Grand View Hotel management for allowing us to hold our meetings at this historic hotel. To the Redland City Councillors who continue to support, guide, and assist where they can, our thanks, and to National Trust Qld for their ongoing support of our branch.

To our outgoing Committee, my thanks for a tremendous effort during the year and to our Branch members, thank you for your support and participation at our meetings and your commitment to the National Trust Queensland and our Branch here in Redlands. Redlands Branch Vision: "A city that is celebrating and conserving its environment, built and cultural heritage for present and future generations." My family have lived in Cleveland since the mid - 1800s (5th generation) and as the great

granddaughter of GJ Walter, I treasure my connection with this wonderful area and trust that future generations will know the journey and stories of our pioneers and enjoy the natural beauty of this magnificent environment.

The Logan Branch of the National Trust was formed in October 2019, with many plans to conserve and promote the significant and varied history of our Logan area.

LOGAN BRANCH

We are keen to grow National Trust Queensland membership across Logan and work with other like-minded, history and museum groups in Logan.

However, like so many other community groups, we've been frustrated by COVID-19 restrictions, which have limited our ability to run community events and often to hold face-to-face meetings.

We were, however, able to meet in March 2021 at the rural home of our founding Chairman, Allan Pettigrew, to hold our first AGM, elect our Branch Committee and plan branch activities and maintain our enthusiasm to conserve and promote the history of Logan.



Photo of Committee Members at AGM in March 2021 hosted by Allan and Jane Pettigrew. Front: Brett Raguse (Chairman), Allan Pettigrew founding and outgoing Chairman, Geoff Kerkow (Deputy Chairman).

Rear: Phillip Tanner (Secretary), Tery Hurst and Trevor Nunn (Committee), Paul Casbolt (Treasurer) with Bob Wiley (Guest Returning Officer). Not present: Logan City Councillor Miriam Stemp, Council representative and Branch Patron.



Credit Colonial Chick Lakemba

IPSWICH REGIONAL BRANCH & GREAT HOUSES OF IPSWICH
Prepared by Arthur Frame AM

As with most community organisations the pandemic continues to have a negative impact on our public meetings and community activities.

Our usual highly popular Great Houses of Ipswich September 2020 and the May 2021 events had to be rested along with a number of branch meetings and our Regional Trust Talks which regularly accompany them.

Ipswich Digital Librarian and branch member Melanie Rush helped ensure we maintained a virtual connection with our followers by profiling Great Houses of Ipswich through the popular Ipswich City Council live online program Chasing Our Past. In September 2020 Liz Jumelet from Rhossilli and Simone Hubbard from Lakemba spoke about and showcased their properties, in a program, hosted by Melanie in which I spoke about the background and genesis of Great Houses of Ipswich and how we select properties for inclusion in the program.

Branch Deputy-President Caroline Whetter has also done a sterling job maintaining the online presence of the National Trust in Ipswich building our Facebook following to over 5000 and an Instagram following of over 1500.

We also continue to enjoy strong links with the Ipswich City Council, who have provided us with ongoing support with free venue access

for meetings during this time. Deputy Mayor Marnie Doyle addressed our June meeting while members engaged with stakeholders and other interest groups in planning meetings for the local Galvanised Festival.

This down time, from high profile public activity, has provided the opportunity to explore the publication of a Great Houses of Ipswich book. Liz Jumelet has been leading a small team of members in shaping how this might look. It is our intention to use some of the branch raised funds to leverage other partners to produce a high-quality publication in book and digital form which will showcase up to 25 of the unique properties featured in the program between 2013 and 2019.

In creating this resource, we are celebrating the role of The National Trust in supporting, encouraging and assisting heritage property owners to protect and maintain this city's unique architectural heritage while providing a high-quality publication with very wide popular appeal.

I acknowledge with appreciation the work and commitment of our executive team in maintaining a profile for The National Trust during unusual and challenging times.

As I retire from my position on the National Trust of Australia (Queensland) Board, the Board of Brisbane Open House and as Deputy President of National Trust of Australia (Queensland), after a ten-year term, I especially thank the members of the Ipswich Regional Branch for their ongoing support.

Honorary Lifetime Member

In 2021, the NTAQ Board worked on a new Honorary Life Member program, to recognise outstanding commitment to conserving, protecting, and celebrating Queensland's environmental, built, and cultural heritage. This program acknowledges and thanks the recipients for their achievements and contributions to National Trust in Queensland. Recipients are required to have demonstrated exceptional work to support and influence the direction of National Trust in Queensland. Nomination is open to any living Australian or permanent resident for an award, but it must be seconded by a full current member of the National Trust of Australia (Queensland).

This year, the National Trust of Australia (Queensland) would like to award the following people to the Honorary Life Membership program:

- Cameron McTavish
- Susan Lobban
- Valerie May
- Dr John Jackson
- Stephen Sheaffe AM



Vale Dr Dorothy Gibson-Wilde OAM

National Trust would like to recognize the sad passing of Life Member Dr Dorothy Gibson-Wilde OAM this year. Dorothy was very passionate about the preservation of Queensland's history. Her dedication was shown through her care of Townsville Heritage Centre and her commitment to National Trust in Queensland over three decades. We offer genuine thanks for the care and dedication that Dorothy and Bruce have given to Townsville Heritage Centre, and their lifetime commitment to promoting heritage in North Queensland.

Ambassador



NTAQ Ambassador Jann Stuckey

National Trust of Australia (Queensland) is pleased to announce the appointment of Jann Stuckey as Ambassador.

Jann has supported Currumbin Wildlife Sanctuary and Hospital, and the Currumbin community for 16 years, as State Member for Currumbin. When she retired, she wanted to do something meaningful, choosing to continue the vision of founder Alex Griffiths, ensuring that our natural world can be enjoyed for generations to come. While Jann is a Gold Coast local, her role will extend to advocating for all of National Trust of Australia (Queensland) properties and programs. As a trusted public figure, she will play a key role in supporting National Trust efforts to protect and preserve Queensland's natural, cultural, and built heritage.

Our Supporters

Despite this challenging year, the NTAQ Fundraising Team were encouraged by the strong support from the community via generous donations and the purchase of equipment by individual donors, corporate partners, and non-profit partners. We have also continued to grow our audience and engagement from social media and influential members of the public, leading to successful online campaigns supporting the Currumbin Wildlife Hospital. Our genuine thanks go to the below individuals and partners that enable us to care for wildlife and enable our work in research to continue.

Special thanks to INDIVIDUAL DONORS

- Joan Noble
- Maureen Stevensen
- Rose Smith
- Anna Murdoch
- Grace Axelsen
- Drs Steve and Laetitia Carter
- The Gash Family
- The Neumann Family
- Kerrie Reid
- Leslie Nichols
- Craig Fuller
- Mireille Pizzo
- Georgiana Bularca
- Janina Cowley
- James Stewart
- Chrissy Carter
- Hilary & Nick Jacobs
- Jann Stuckey
- RAD Corporate
- Jim Mullins
- News Limited
- Eden Health Retreat
- Bruce Mackenzie, Human Force
- Ian Haggerty
- Steve Holland

- Dianne Coulthard-Franklin and Steve Franklin
- Leslie Nicholas
- Jeff and Julie Wicks
- Peter Mann
- Sophie Bass
- Jenny Green
- Hibiki Takahashi
- Deanna Leggett
- Ellie Watson
- Koala Intelligence Agency
- Julie and Craig Maurer
- Rosella's Bar

BEQUESTS

- Janice Pryor
- Iris Ripley
- Noelle Cynthia Schollenberger
- Annie Roman

NON-PROFIT PARTNERS

- WIRES
- WWF-Australia
- WildArk
- Southeast Queensland Wildlife Network
- Rotary Club of Currumbin Coolangatta Tweed Inc
- Australian Firefighters Calendar

- Swell Sculpture Festival
- Griffith University & Coastal Raptors

FOUNDATIONS

- Neumann Benevolent Foundation
- The Perfect World Foundation
- The Reuben Peleman Benevolent Foundation
- The Acme Foundation

CORPORATE SPONSORS

- The Star Entertainment Group
- X02
- Coco-Cola Europacific Partners
- Flick Anticimex
- Suez
- Tomra
- Kodak Alaris
- Bidfoods
- Peters Ice Cream
- Vittoria Coffee
- Burleigh Brewing Co
- Mercury IT
- Document Solutions

CORPORATE PARTNERS

- Vege Chip Company
- Reamped Energy
- RACQ
- Energex (energy queensland)
- Husk Distillers
- BP Tugun
- Tugun Market Co
- Cervus Private Wealth
- JW Marriott Gold Coast Resort and Spa
- Carbon Farmland Fund – Country Asset Management
- CSL Australia
- Attwood Marshall Lawyers
- Multotec PTY LTD
- Soktas
- Edge Early Learning
- Launoy Health Products PTY LTD (GR8 Health)
- See Civil PTY LTD
- Petway Petcare PTY LTD
- Red Shed Business Advisors
- Cornerstone Stores
- Genergy Australia
- Gold Coast Doorland
- The Bay Boozatorium
- Butlers Accountants
- Ray White GC
- Crowley Calvert & Holmes PTY LTD
- Koala Services QLD

EVENT & PROMOTIONAL PARTNERS

- The Valley Estate
- Leanne St George & Associates
- Pacific Fair
- Tara Castle's GLAM it up for Charity
- Open Garden - Tani Tei En
- Polo by the Sea
- Surfing Services

COUNCIL, FEDERAL AND STATE SUPPORT

- Commonwealth of Australia as represented by the Department of Industry, Innovation and Science
- State of Queensland Department of Environment & Science
- Council of the City of Gold Coast
- Tweed Shire Council
- Karen Andrews MP
- Meaghan Scanlon MP
- David Crisafulli MP
- Laura Gerber MP
- Councillor James Owen
- Geoff Provest MP
- Angie Bell MP

Grant Funding

prepared by **Amber Thorley** (Grants Coordinator)

During the 2020/21 financial year NTAQ received the following grants totalling \$4,299,754.96 (exclusive of GST):

- \$20,000 from the Qld Government Department of Environment and Science Community Sustainability Action Grant Program for guttering replacement at Hou Wang Temple.
- \$1,000,000 from the State of Queensland under the Queensland Icon Program for Sales, Marketing and Masterplan Development Costs at Currumbin Wildlife Sanctuary.
- \$1,615,816.30 from the Supporting Australia's Exhibiting Zoos and Aquariums affected by COVID-19 restrictions Program for assisting with animal welfare related operating expenditure, Claim 1, 2, 3 and 4 at Currumbin Wildlife Sanctuary.
- \$562,000 from the Department of Agriculture, Water and the Environment under the Environment Restoration Fund: Wildlife Rescue and Rehabilitation for Kroombit Tinkerfrog Conservation Breeding Program at Currumbin Wildlife Sanctuary.
- \$240,000 from the Department of Agriculture, Water and the Environment under the Environment Restoration Fund: Wildlife Rescue and Rehabilitation for Eastern Bristlebird Conservation Breeding Program at Currumbin Wildlife Sanctuary.
- \$155,000 from the Department of Infrastructure, Transport, Regional Development and Communications under the Arts and Cultural Development Fund for Roof Repairs, Signage and Convent works at James Cook Museum.
- \$150,000 from the Australian Federal Government under the Bushfire Recovery for Wildlife and Habitat Community Grants Program for Recovery, Connectivity, Resilience Activities at Garima Conservation Reserve.
- \$130,000 from the Department of Agriculture, Water and the Environment for Eastern Bristlebird Captive Breeding Program Expansion at Garima Conservation Reserve.
- \$80,000 from the NSW (DPIE) Department of Planning, Industry and Environment for Eastern Bristlebird Breeding Aviaries at Garima Conservation Reserve.
- \$47,000 from John T Reid Charitable Trusts for Bama Exhibition and Interpretation at James Cook Museum.
- \$34,913.72 from the Gambling Community Benefit Fund under round 105 for Bama Resource Room Fit Out at James Cook Museum.
- \$33,450 from the Gambling Community Benefit Fund under round 107 for Guest Transport Buggies at Currumbin Wildlife Sanctuary.
- \$33,196 from the Gambling Community Benefit Fund under round 105 for Fence Repairs at Hou Wang Chinese Temple and Museum.
- \$31,809.35 from the Gambling Community Benefit Fund under round 105 for Dray Shed at Royal Bull's Head Inn.

- \$30,000 from the Australian Government under the Regional Tourism Bushfire Recovery Grants for Twilight Night Tour at Currumbin Wildlife Sanctuary.
- \$26,473.41 from the Gambling Community Benefit Fund under round 108 for Gutter and Roof Repair at Wolston Farmhouse.
- \$25,000 from the Coca-Cola Foundation under the Employee Connected Grants for Wildlife Over Waste (WOW) – Conservation Champion Chats at Currumbin Wildlife Sanctuary.
- \$16,989.50 from the Department of Environment & Science under the Community Sustainability Action grants - Round Five - Heritage Conservation for Urgent Gutter, Roof and Verandah Repairs at Wolston Farmhouse.
- \$16,155 from the Gambling Community Benefit Fund under round 106 for Tree Removal and Fence Replacement at Harris House.
- \$14,216 from the Australian Government - Australian National Maritime Museum under the Maritime Museums of Australia Project Support Scheme (MMAPSS) for Maritime Endeavour Gallery Refresh at James Cook Museum.
- \$13,980.68 from the Gambling Community Benefit Fund under round 106 for Rose Window Repair and Signage at Charters Towers Stock Exchange Arcade.
- \$11,012.73 from Karen Andrews MP under the Stronger Communities Programme for Duck Pond Picnic Area Sunshade at Currumbin Wildlife Sanctuary.
- \$10,000 from the Queensland Rural and Industry Development Authority (QRIDA) under the COVID-19 International Tourism Adaptation Grant for the development of the Blinky Bill's Christmas Wishes show at Currumbin Wildlife Sanctuary.
- \$5,000 from the Tourism and Events Queensland (TEQ) under the Year of Indigenous Tourism Support Program for Yarning Circle and Bush Tucker Garden at Currumbin Wildlife Sanctuary.
- \$2,742.27 from the Toowoomba Regional Council under the Community Support Grant Program for Restoration of Heritage Photographs at Royal Bull's Head Inn.
- \$1,000 from the Public Galleries QLD under the Organisational Bursary for Taxidermy Case and Canary Specimen Preservation at Wolston Farmhouse.
- \$9,000 from the Foundation for Regional and Rural Renewal under the Strengthening Rural Communities – Round 7 for Bama Dreaming, Verandah at James Cook Museum.
- \$5,000 from Macpac under the Fund For Good Program for Richmond Birdwing Butterfly Conservation at Currumbin Wildlife Sanctuary.

During the 2020/21 financial year NTAQ received the following grants for Currumbin Wildlife Hospital :

- WWF – operational costs of the Pottsville Koala Holding Facility
- Wires – expansion of the hospital and equipment donation
- Federal Government's Department of Industry, Innovation & Science
- City of Gold Coast – Chlamydia Trial Vaccine Project and Council's Community Grants
- Queensland Government's Department of Environment & Science – Community Sustainability Action Grant and Wildlife Hospital Capacity Expansion and wildlife hospital network collaborative funding
- City of Gold Coast divisional funding from divisions 3, 5, 8, 12, 13 & 14

Financial Reports

FINANCIAL PERFORMANCE (OPERATIONAL)

Year Ended 30 June (\$'000)	2021	2020	2019	2018	2017
INCOME					
Admissions	4,563	9,053	12,371	10,799	10,263
Merchandise & Photography sales	3,451	4,676	6,018	5,756	5,536
Food & Beverage Sales	610	3,498	4,388	4,089	3,824
Memberships	853	613	731	545	236
Sponsorships	70	135	140	85	100
Grants	4,387	133	116	375	161
Donations/bequests	417	181	124	79	135
Distributions from CWHF	750	1,079	917	550	460
Rent income	449	349	408	449	441
Car parking receipts	295	437	533	467	378
ATO Jobkeeper	4,402	2,101			
Other operating income	954	825	849	846	892
TOTAL INCOME	21,202	23,081	26,595	24,039	22,425
EXPENDITURE					
Cost of Sales	1,283	2,436	3,194	3,111	2,930
Employee expenses	11,521	13,094	12,872	11,779	11,002
Advertising & marketing expenses	841	556	682	687	775
Repairs & Maintenance	1,737	1,190	1,420	1,265	1,353
Council rates and water charges	373	509	430	402	400
Insurance premiums	269	237	201	177	140
Board & CWS Committee remuneration	165	152	135	128	127
Other expenses	3,010	3,076	3,530	3,201	3,000
TOTAL EXPENDITURE	19,200	21,251	22,464	20,750	19,728
Net Operating Result before non operating items	2,002	1,830	4,131	3,289	2,697
Non Operating/Non Cash Items					
Less Depreciation	1,468	1421	1,238	1,038	1,014
Add refund from GST overpayment	-		-	412-	-
Add Gifted Property	2,200		150	2,069	-
+/- Gain/(Loss) on revaluation of investment properties	1,509	271	102	273	(29)
Total Non Operating/Non Cash Items	2,242	(1,151)	(986)	1,716	(1,043)
Overall net result for the year (per audited accounts)	4,244	679	3,144	5,005	1,654

FINANCIAL SUSTAINABILITY

Financial Position as at 30 June (\$'000)	2021	2020	2019	2018	2017
CURRENT ASSETS					
Cash and cash equivalents	7,118	2,365	3,110	4,749	3,970
Trade and other receivables	1,214	288	681	1,167	928
Financial assets - term deposits	2,000	3,238	3,505	5	-
Inventories	510	517	574	559	627
Other assets	479	1,093	552	307	294
Other financial assets - external appeals	1,059	845	767	-	-
TOTAL CURRENT ASSETS	12,379	8,347	9,189	6,787	5,818
NON-CURRENT ASSETS					
Property, plant and equipment	71,122	64,667	61,173	59,437	47,421
Investment property	9,070	7,560	7,297	7,195	6,922
TOTAL NON-CURRENT ASSETS	80,192	72,227	68,470	66,632	54,343
TOTAL ASSETS	92,572	80,575	77,659	73,419	60,161
CURRENT LIABILITIES					
Trade and other payables	4,346	1,931	2,417	2,025	2,049
Borrowings	58	56	59	95	99
Employee Benefits	980	1,117	1,121	1,036	847
Other - external appeals	1,059	845	767	-	-
TOTAL CURRENT LIABILITIES	6,444	3,950	4,364	3,156	2,995
NON-CURRENT LIABILITIES					
Interest bearing liabilities	102	152	41	58	153
Employee Benefits	294	227	271	269	299
TOTAL NON-CURRENT LIABILITIES	396	379	312	327	452
TOTAL LIABILITIES	6,840	4,330	4,677	3,483	3,448
NET ASSETS	85,732	76,245	72,982	69,936	56,714
EQUITY					
Reserves	53,235	47,992	45,409	45,506	37,289
Accumulated surplus	32,497	28,253	27,573	24,430	19,425
TOTAL EQUITY	85,732	76,245	72,982	69,936	56,714



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